

WITHDRAWAL FORM

You have 14 days of withdrawal from your goods from the day you receive the goods. If the order is delivered several times, the withdrawal deadline is valid from the day you receive the last item.

If you wish to cancel your purchase, it is not enough to reject the package. Instead, fill out the form below or otherwise unequivocally inform Boheme Europe DK ApS that you would like to cancel the purchase.

Return costs must be borne by the customer. For practical details - see " Right of withdrawal ".

I/we hereby give notice that I/we withdraw from my/our contract of purchase of the following goods/item (s):

Order No. (Required):

Item (s) (required):

Name (required):

Address (required)

Email (required):

Phone number (required):

Ordered date. (Required)

Received date .:

Reason for withdrawal (optional):

RIGHT OF WITHDRAWAL

Private customers has a 14 days cooling off period with Boheme.com. The cooling off period expires 14 days after you have received the goods.

To use your right of withdrawal you have to contact us at:

Boheme Europe DK ApS
Hjortshøjvej 100, 8250 Egå
denmark@boheme.com

You may use the form sent with the goods, but it is not mandatory

To keep your right of withdrawal it is adequate that you send us a message informing us of your intent to exercise your right before the cooling period is out.

If you exercise your right of withdrawal, you will get a refund on the amount the goods and shipping cost at the time of purchase – with the exception of any shipping cost exceeding our lowest standard rate. The refund will be made within 14 days after we receive the goods.

You have to return the goods or deliver them to us without unnecessary delay and no later than 14 days after you exercise your right of withdrawal.

The return goods can be delivered to GLS in your country (if available). If you are unsure – contact us.

Return freight is paid by the customer. If you use our return label we will debit your account with 49,- DKK for Denmark and 12,- EUR for the rest of Europe. You may choose to use another shipping method – at your expense.

The customer has to make sure the goods are properly packaged before sending. The goods have to be returned in the same condition as you received them. They should be in the original packaging with all labels on and without odor or marks. They must not be washed.

If the packaging is broken the goods will be considered used.

If you return used goods we will estimate a used value on the goods and credit this to you.

GUARANTEE

If you have received faulty goods from us you can make a complaint within 2 year of receiving the goods. This right requires that you notify us within reasonable time of discovering the fault.

We will then ask for a documentation (picture) of the fault. Please contact us on e-mail with the picture attached and we will inform you how to proceed. Be aware that wear due to excessive use or damage from incorrect use or washing will void your guarantee.

COMPLAINTS

Complaints should be directed to Boheme Europe DK ApS within reasonable time. If no solution is reached, the customer may contact their local consumer center.